



LINDEBLAD™
PIANO RESTORATION

Piano Dealer & Private Seller CHECKLIST

USED

THESE COULD ALL BE COSTLY REPAIRS SHOULD THEY NEED TO BE REPLACED

- How old is the piano?
 - How regularly was it maintained and tuned? Any records of proof?
 - Was it placed near a window in direct sunlight?
 - Were consistent humidity levels maintained in the piano's environment?
 - Has it had restoration work done from non-Steinway specialists?
 - Has an expert checked the soundboard for hairline cracks or pressure ridges (caused by humidity)?
 - Are the strings rusted or tarnished? Do they still hold a tune?
 - How is the condition of the finish?
(Tip: Oftentimes small fractures or smudges are revealed under certain lighting.)
 - Do the keys feel sluggish or stick?
 - Are the hammers worn or grooved?
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RESTORED

- How long ago was the piano restored?
 - Was the piano restored by your company or outsourced? What work was done?
 - How many years of experience do your craftsmen have in their area of expertise?
 - Have any of your craftsmen worked for Steinway?
If so, what departments did they work in and what was their position?
 - Who worked on this piano's restoration; apprentice or mastercraftsmen?
 - Do you use genuine Steinway parts and are those parts historically accurate to the piano's vintage?
 - Can I see a parts list?
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TERMS & CONDITIONS

- Do you have a warranty? If so, how long is it, and is the soundboard covered?
- If I don't like the piano, will you accept returns?
- How much does shipping cost?
- What is your trade-in policy (Lifetime? For the full purchase price or depreciating value?)